frog

Clearing Cookies,
Site Data and
Cached Images

MICROSOFT
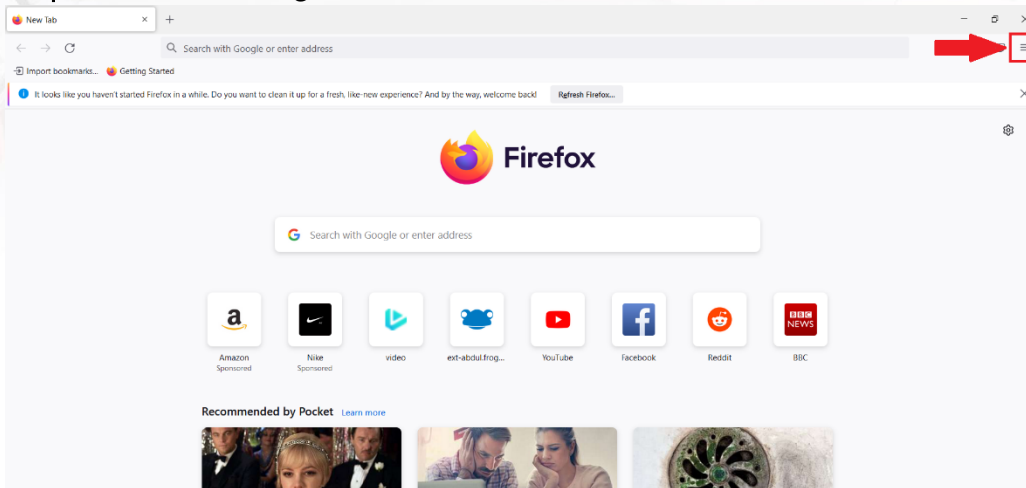WINDOWS

Quick Links

1. [Firefox](#)
2. [Google Chrome](#)
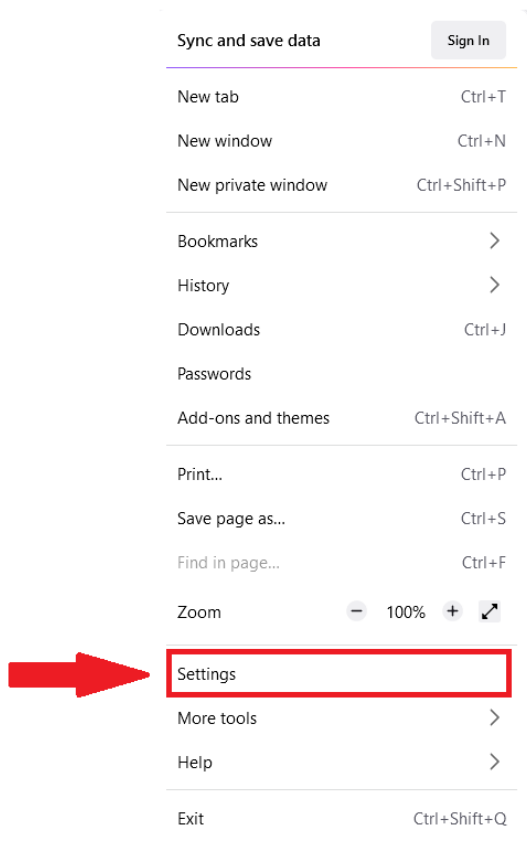3. [Microsoft Edge](#)

Mozilla Firefox

Clearing Cookies, Site Data and Cached Images

The below steps will assist you in clearing your internet browser's cached images and files, cookies, and other site data for Mozilla Firefox

Step 1. Select the burger menu

Step 2. Select Settings

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Step 3. Select Privacy & Security

Step 4. Under the heading Cookies and Site Data select "Clear Data"
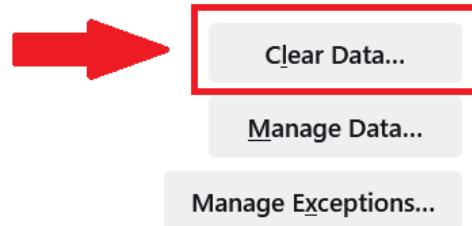
Step 5. Ensure both options are checked and select "Clear"

Clear Data ✕

Clearing all cookies and site data stored by Firefox may sign you out of web sites and remove offline web content. Clearing cache data will not affect your logins.

☑ Cookies and Site Data (0 bytes)
You may get signed out of web sites if cleared

☑ Cached Web Content (84.4 MB)
Will require web sites to reload images and data

Clear   Cancel
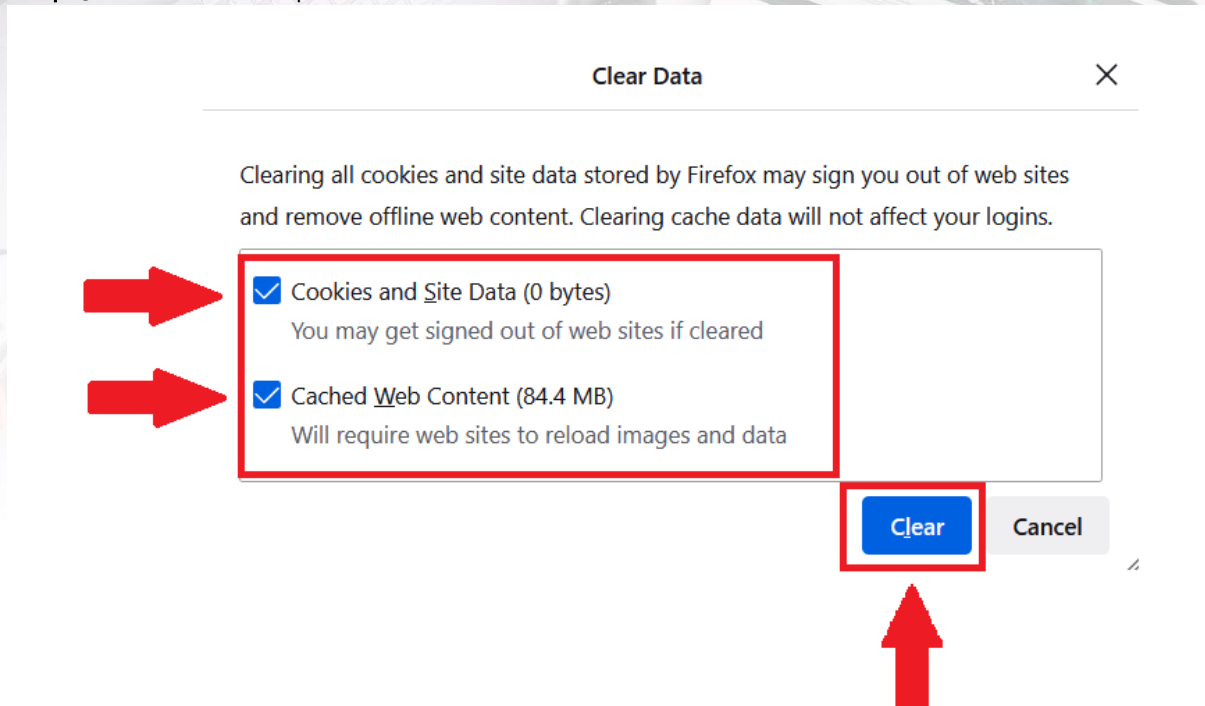
Step 6. When prompted select "Clear Now"

Clear all cookies and site data ✕

? Selecting 'Clear Now' will clear all cookies and site data stored by Firefox. This may sign you out of web sites and remove offline web content.

Clear Now   Cancel
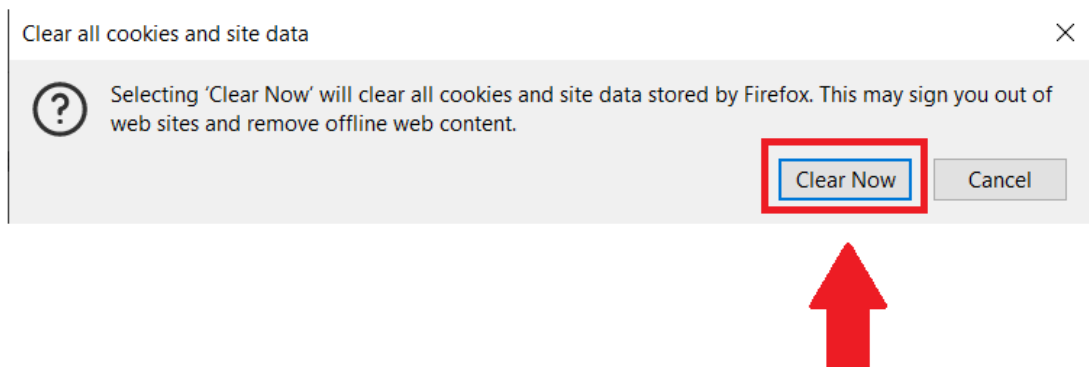
Google Chrome

Clearing Cookies, Site Data and Cached Images

The below steps will assist you in clearing your internet browser's cached images and files, cookies, and other site data for Google Chrome.
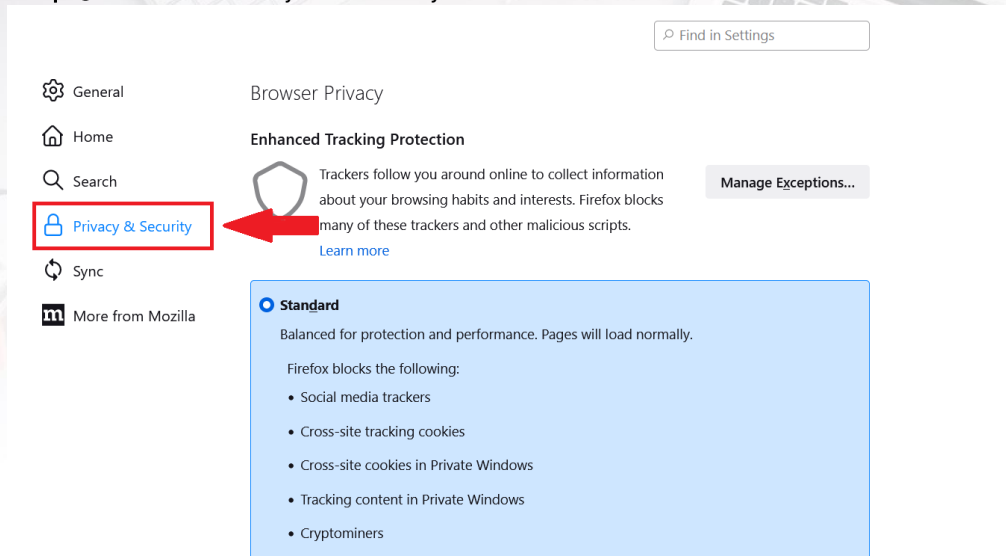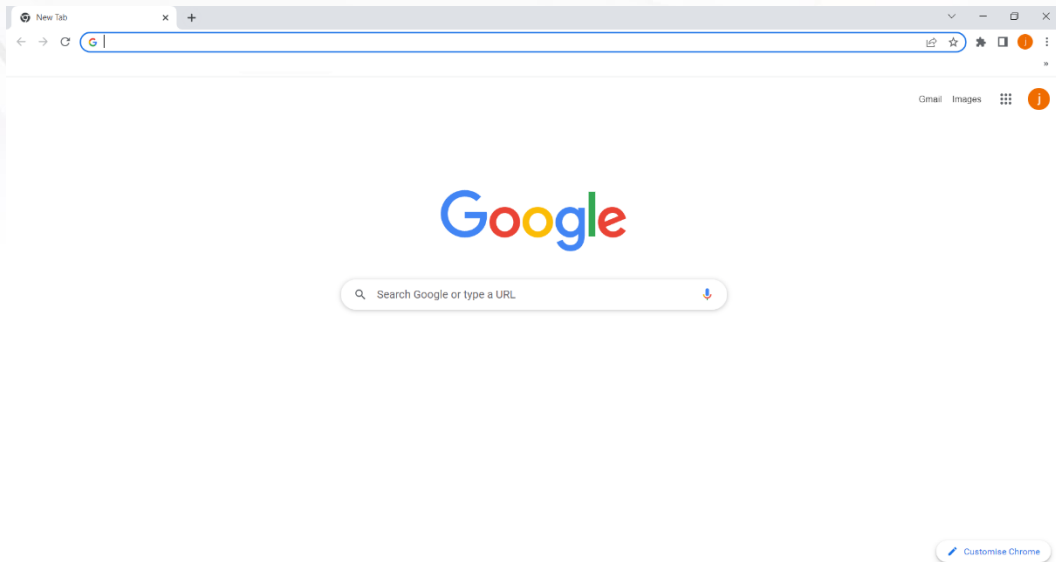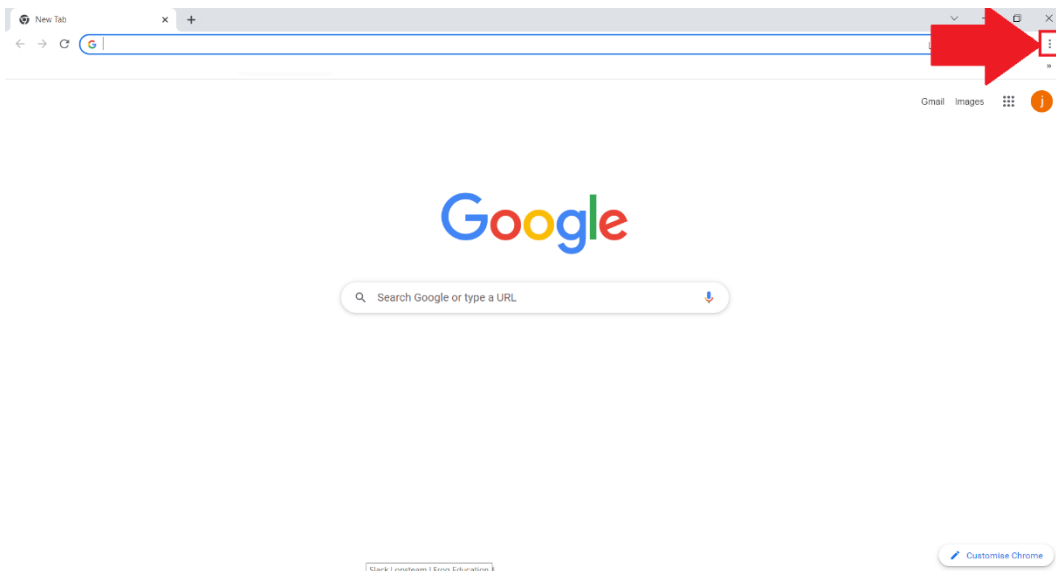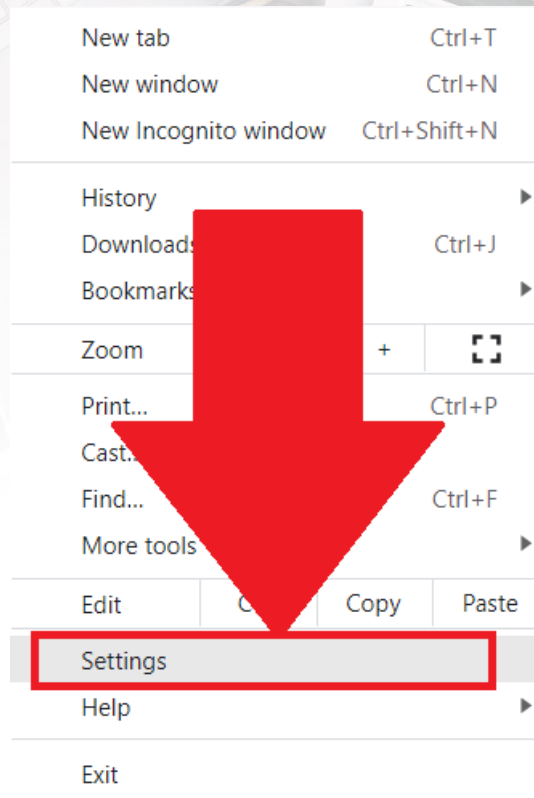
Step 1. Open Google Chrome on your machine.

Step 2. Click the 3 dots in the top right-hand corner of the browser.
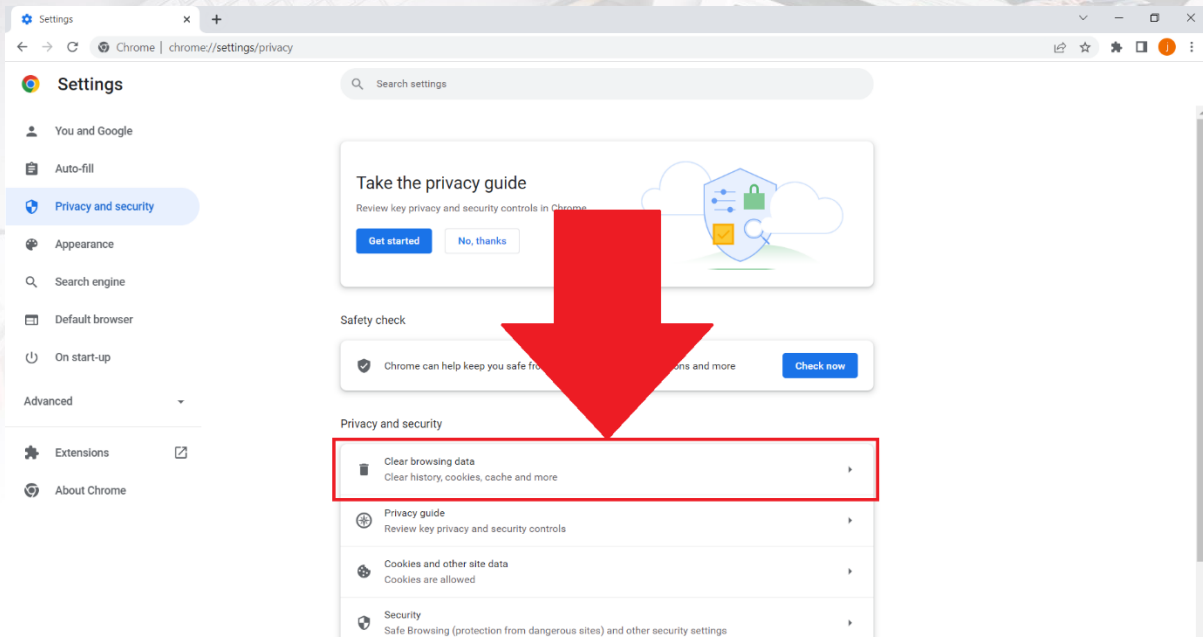
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Step 3. Select Settings from the drop-down menu.

New tab	Ctrl+T
New window	Ctrl+N
New Incognito window	Ctrl+Shift+N
History	▶
Downloads	Ctrl+J
Bookmarks	▶
Zoom	+ [ ]
Print...	Ctrl+P
Cast...	
Find...	Ctrl+F
More tools	▶
Edit	Copy Paste
Settings	
Help	▶
Exit	

Step 4. Select "Privacy and Security" from the left-hand menu.

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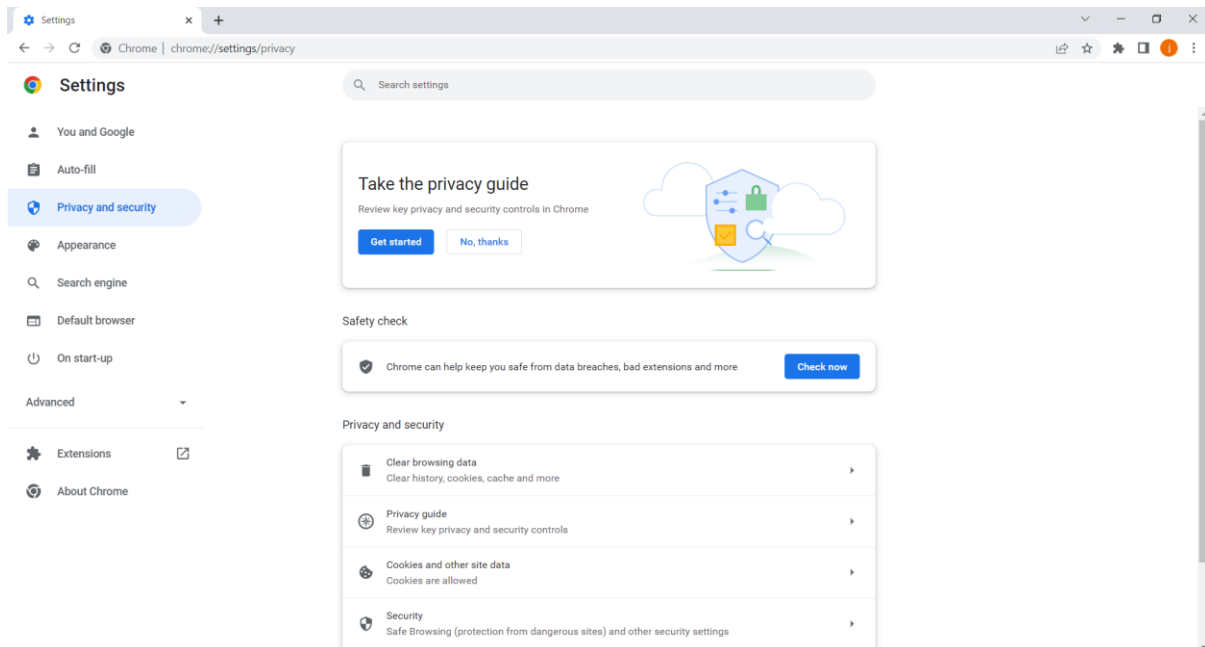
Step 5. Select "Clear Browsing data".

Step 6. In the "Time Range" drop down make sure "All Time" is selected.
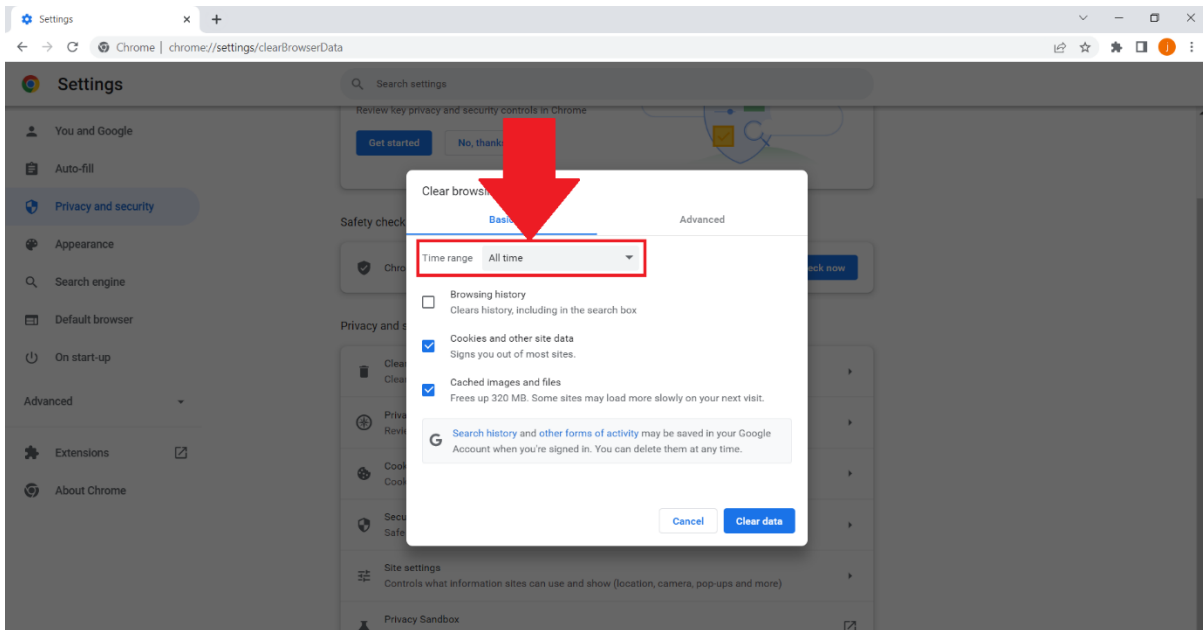
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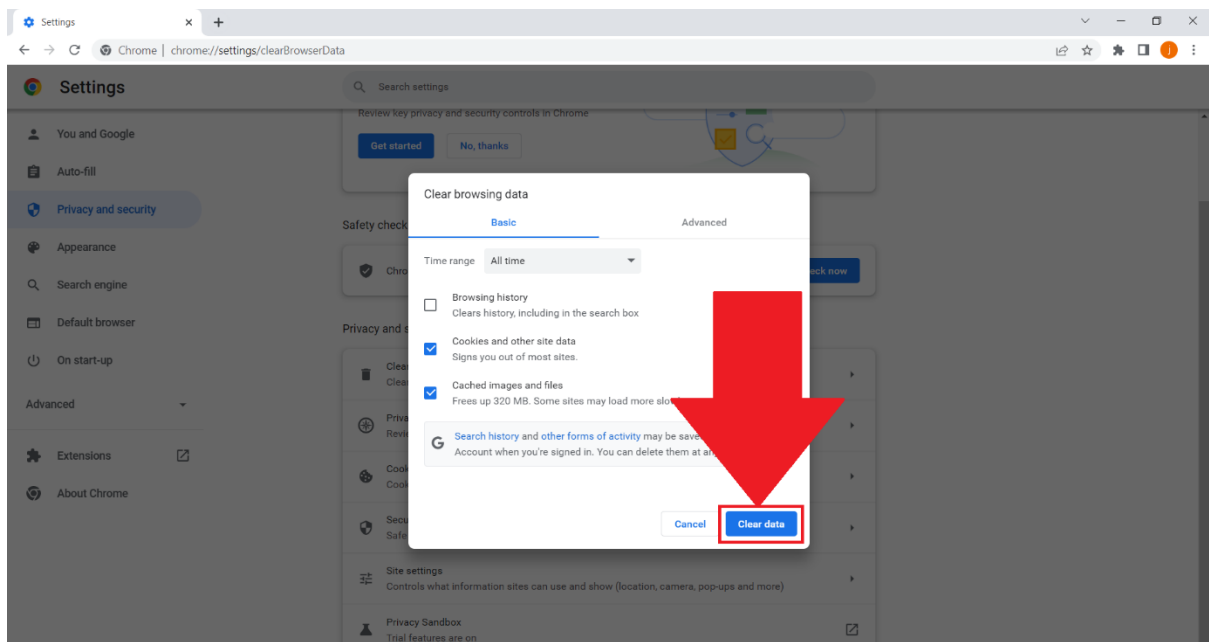Registered in England and Wales: 03935677 | VAT NO: 755718402

Step 7. Make sure *both*, "Cookies and other site data" and "Cached images and files" are ticked.
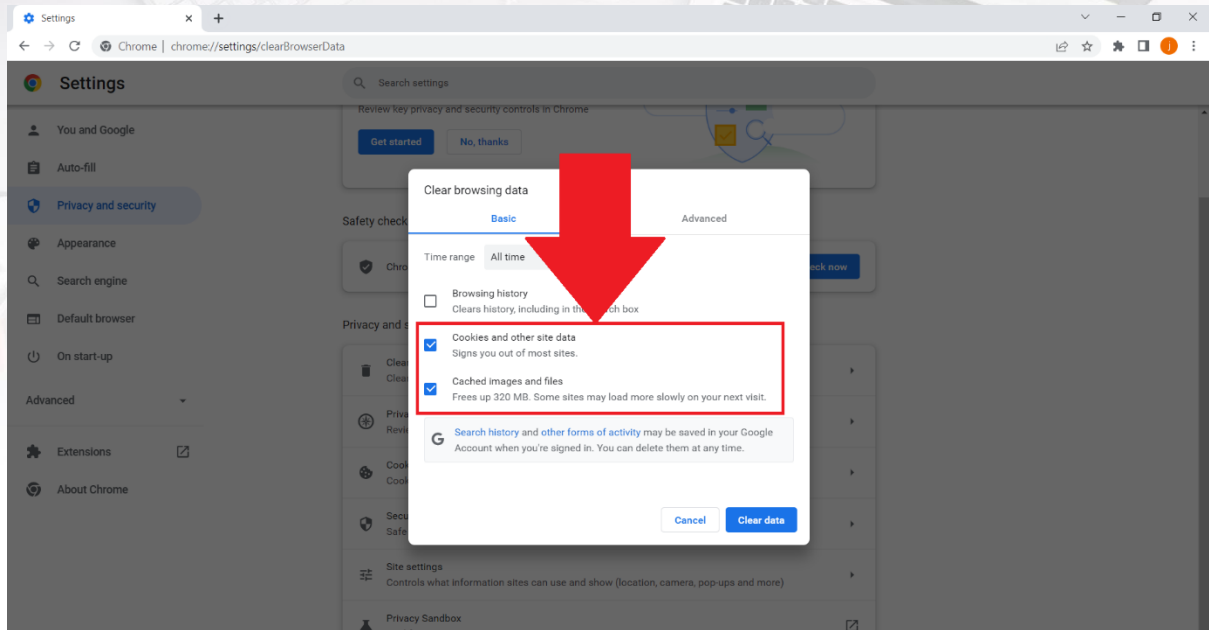
Step 8. Click the "Clear Data" button.

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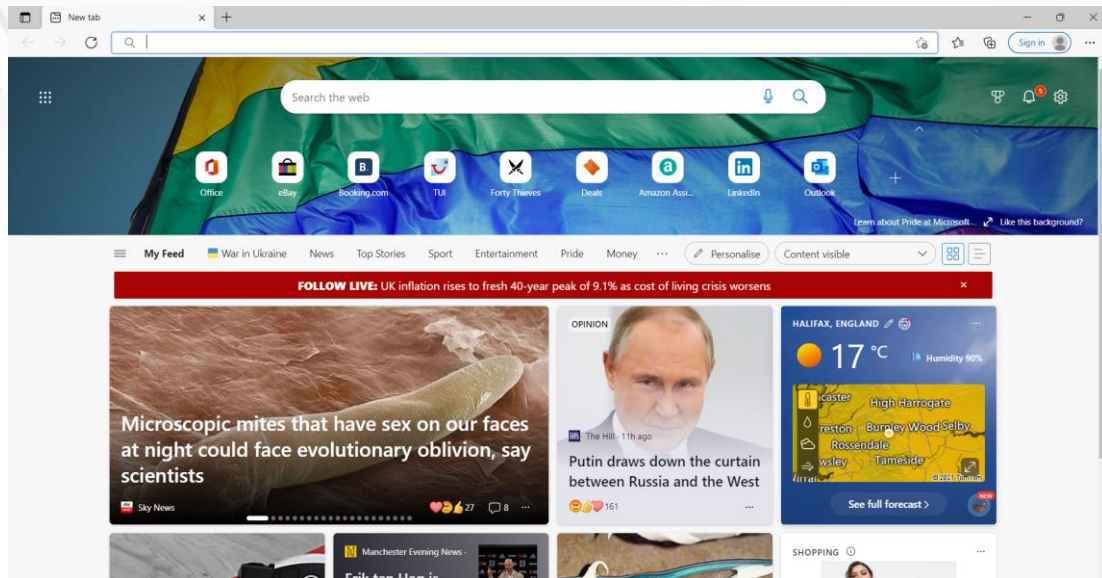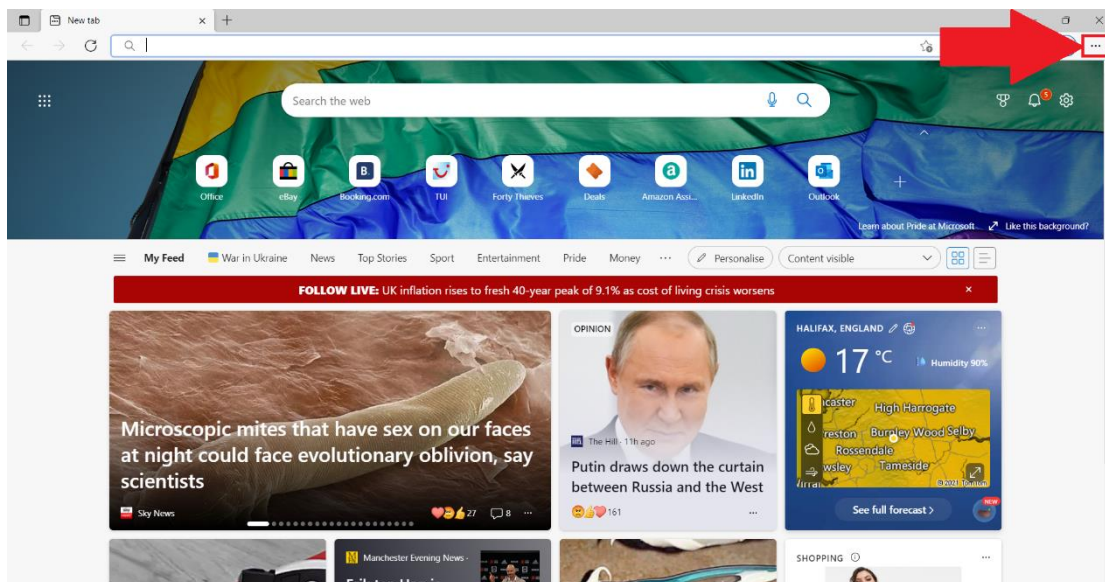Registered in England and Wales: 03935677 | VAT NO: 755718402

Microsoft Edge

Clearing Cookies, Site Data and Cached Images

The below steps will assist you in clearing your internet browser's cached images and files, cookies, and other site data for Microsoft Edge.
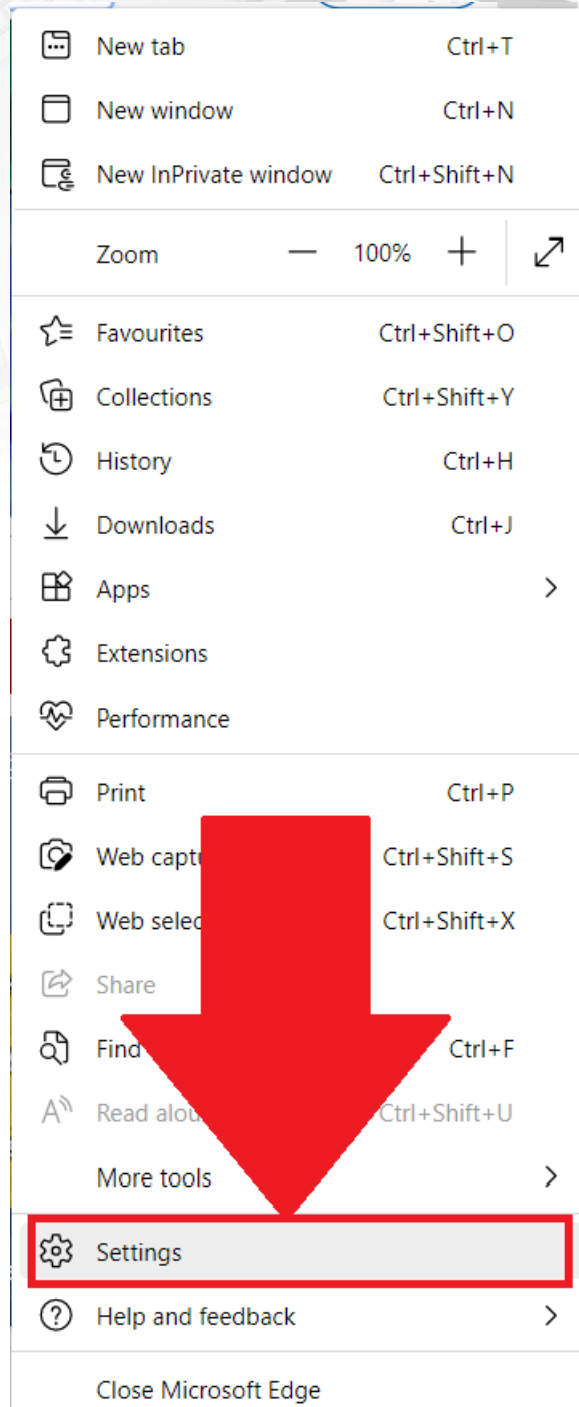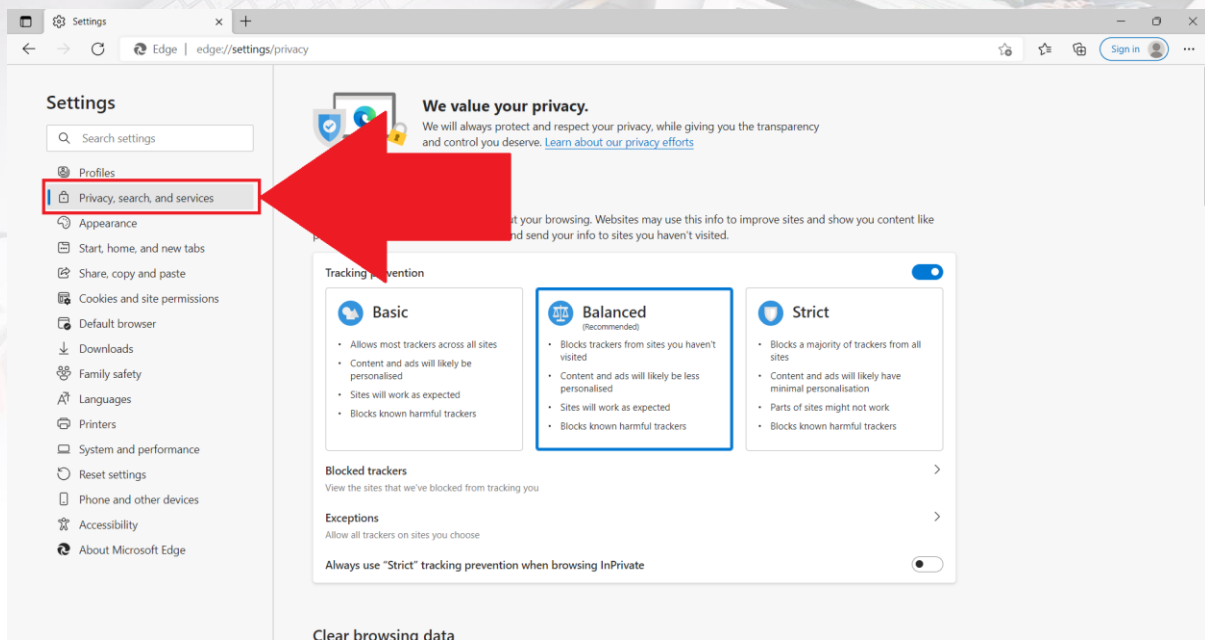
Step 1. Open Microsoft Edge on your machine.

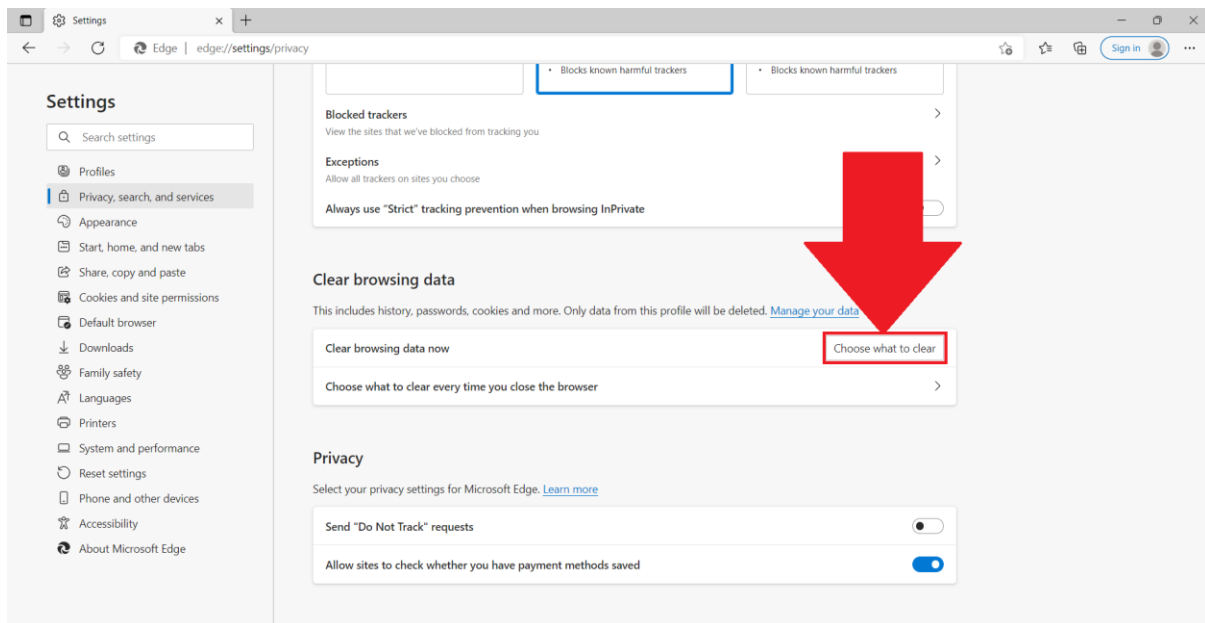**Step 2.** Click the 3 dots in the top right-hand corner of the browser.

Step 3. Select "Settings" from the drop-down menu.

New tab		Ctrl+T
New window		Ctrl+N
New InPrivate window		Ctrl+Shift+N
Zoom	— 100% +	↗
☆ Favourites		Ctrl+Shift+O
Collections		Ctrl+Shift+Y
History		Ctrl+H
Downloads		Ctrl+J
Apps		>
Extensions		
Performance		
Print		Ctrl+P
Web capt		Ctrl+Shift+S
Web selec		Ctrl+Shift+X
Share		
Find		Ctrl+F
Read alou		Ctrl+Shift+U
More tools		>
⚙ Settings		
? Help and feedback		>
Close Microsoft Edge		

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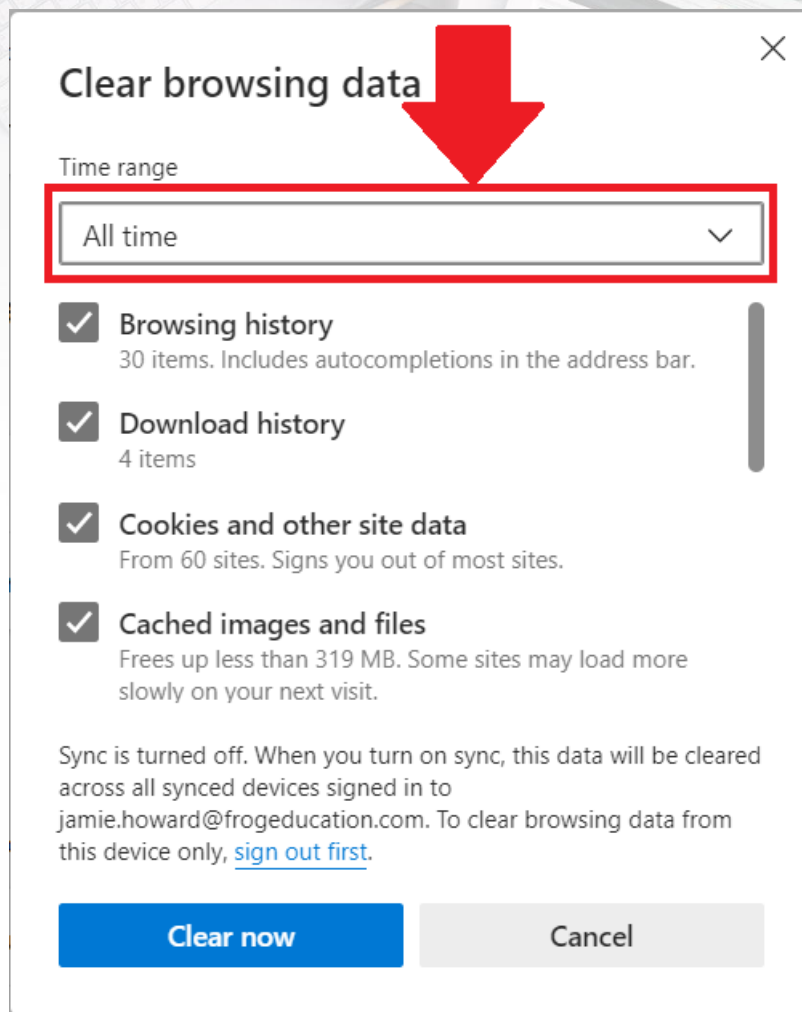Registered in England and Wales: 03935677 | VAT NO: 755718402

Step 4. Select "Privacy, search and services" from the left-hand menu.

Step 5. Scroll down and under the heading "Clear browsing data", click "Choose what to clear".

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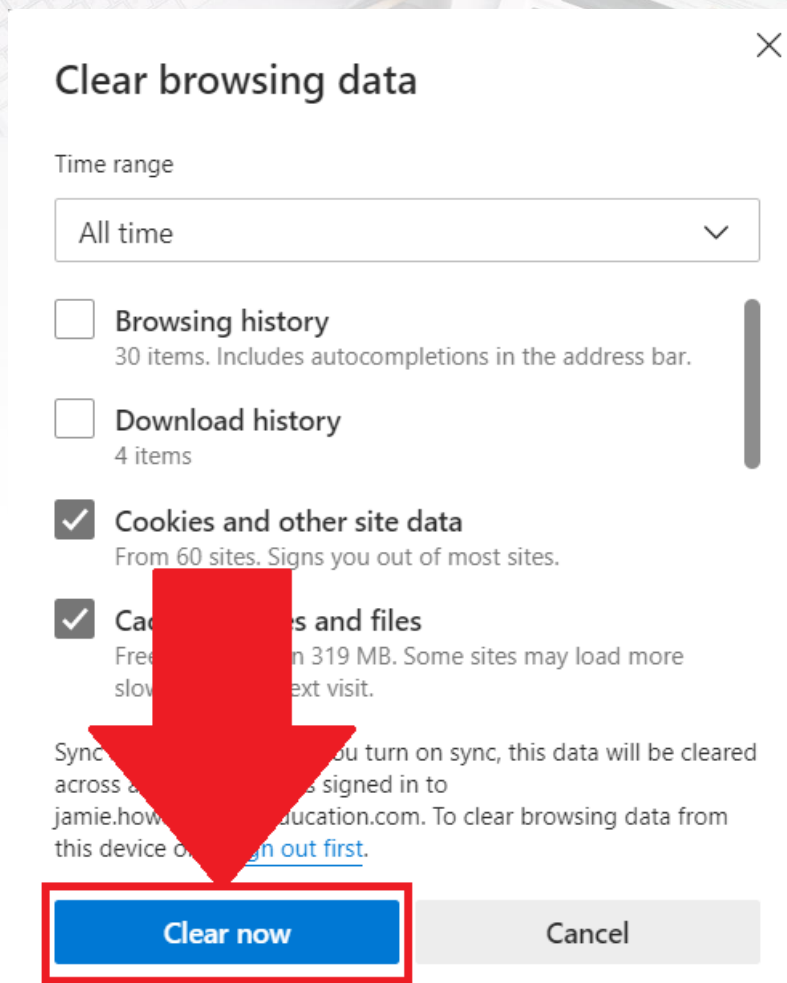
Step 6. In the "Time Range" drop down make sure "All Time" is selected.

Step 7. Make sure *both*, "Cookies and other site data" and "Cached images and files" are ticked.
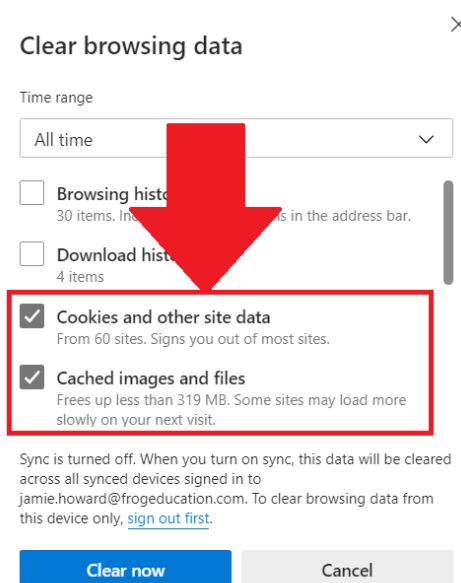
Step 8. Click the "Clear now" button.

Clear browsing data   ✕

Time range

| All time   ⌄ |

☐ Browsing history
    30 items. Includes autocompletions in the address bar.

☐ Download history
    4 items

☑ Cookies and other site data
    From 60 sites. Signs you out of most sites.

☑ Ca   s and files
    Fre   n 319 MB. Some sites may load more
    slow   ext visit.

Sync   u turn on sync, this data will be cleared
across   signed in to
jamie.how   ucation.com. To clear browsing data from
this device o   n out first.

| Clear now | | Cancel |

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